

MyHS

Articles pertaining to our cloud service MyHS. Here you will find information on premium subscriptions, managing your account, and using MyHS.

Registering for a Free MyHS Account

Information on registering for a free MyHS account.

Adding a System to a Free Account

How to add a system to your MyHS Free account and upgrade to a Basic account.

Configuring a MyHS Premium Account

Upgrade from a MyHS Basic account with a Premium subscription to enable cloud camera recordings and system backups as well as the ability to add multiple HomeSeer systems and create additional logins for family members or visitors. See below for how to subscribe and set up each of these features.

Updating MyHS Subscription

Information on updating your MyHS plan, payment method, billing information and viewing invoices.

Updating the Primary System on Your MyHS Account

Information on changing the primary system on your MyHS account.

Adding Additional Systems to MyHS

How to add additional systems to your MyHS Premium account.

Adding Users to MyHS

How to add users to your MyHS Premium account

Setting Up and Managing Cloud Backups

Information on setting up and managing cloud backups of your HomeSeer system.

Connecting with HSTouch through MyHS

Instructions on connecting to your system via HSTouch through MyHS.

Custom MyHS Plans

If you have needs that do not fit into our standard MyHS Premium plans, check out this article for more information.

Frequently asked questions

- [How do I update my subscription?](#)
- [What is the difference between Basic, Plus, and Premium?](#)

Need more help?

- Get support by [creating a ticket here](#)
- [Community Support](#)
- [Click here](#) for more info